

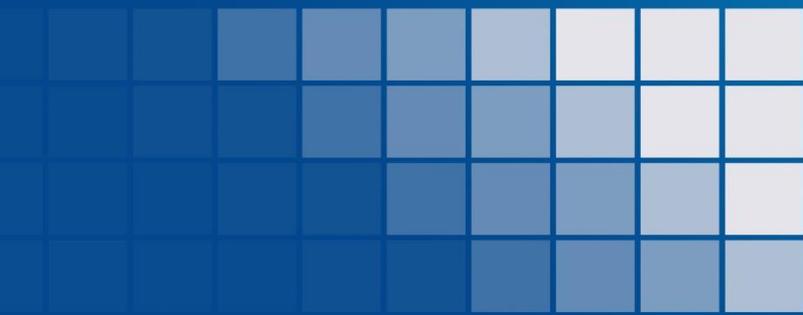
WORDPRESS
RESPONSIVE

PRICE MATRIX

WORDPRESS
THEME



INSTALLATION
GUIDE



If you don't want to get any problem while installing, please read this user guide carefully.

This document is organized as follows:

- Chapters **[1. FAQ + License](#)** and **[2. Help & Support](#)** brings a comprehensive view of product including all information and support as well.
- Chapter **[3. Installation](#)** describes the process of theme and plugin installation.
- Chapter **[4. Theme Option](#)** provide an overview about basic and necessary element of theme; how to display and customize it in your website.
- Chapter **[5. Page and sidebar](#)** include way to creating a page and other plugin introduction.
- Chapter **[6. Plugins](#)** include plugins you need to install and plugins that you should install
- Chapter **[7. Troubleshooting](#)** describes problem which you often encounter after installation or while using theme and WordPress configuration.

Table of Contents

1. FAQ + License	6
1.1. FAQs	6
1.2. License.....	7
2. Help & Support	8
2.1. Help	8
2.2. Support.....	9
2.2.1. Support Policy	9
2.2.2. Third - party plugin.....	10
3. Plugin Installation.....	11
4. Plugin	12
4.1. Add Product.....	12
4.2. Add attributes	12
4.3. Type Variations	13
4.4. Price Matrix	15
5. Other Plugins.....	17
5.1. SEO plugin	17
5.2. Security Plugin.....	18
5.3. Jetpack plugin	18
6. Troubleshooting	18
6.1. Common Installation Problems.....	18
6.1.1. I see a directory listing rather than a web page.	18
6.1.2. I see lots of Headers already sent errors. How do I fix this? ...	18
6.1.3. My page comes out gibberish. When I look at the source I see a lot of "<?php ?>" tags.....	19

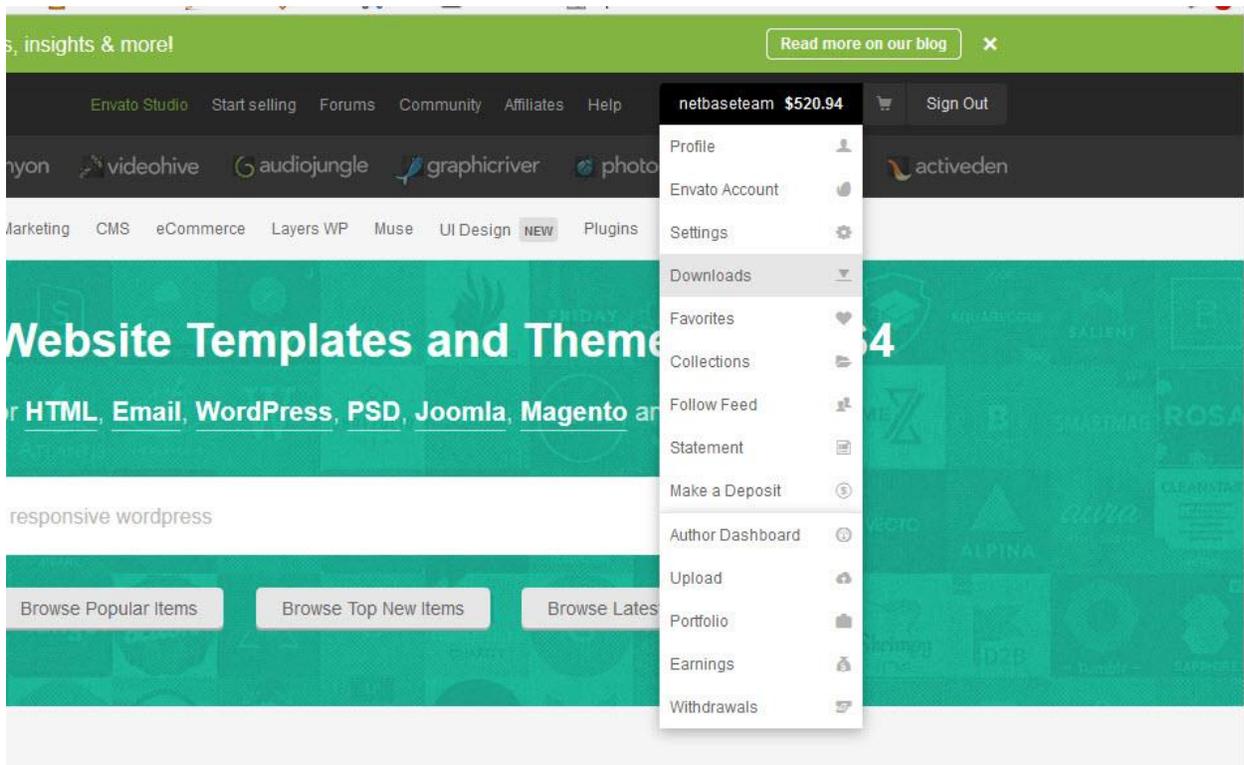
- 6.1.4. I keep getting an Error connecting to database message but I'm sure my configuration is correct..... 19
- 6.1.5. My image/MP3 uploads aren't working..... 19
- 6.2. The Most Common WordPress Error 20
 - 6.2.1. Lost Admin Password & Email Retrieval is not functioning... 20
 - 6.2.2. WordPress admin dashboard is not displaying properly..... 23
 - 6.2.3. Warning: Cannot modify header information - header already send by 24
 - 6.2.4. WordPress Blog and admin is showing blank page. 25
 - 6.2.5. Fatal error: Allowed memory size of 33554432 bytes exhausted. 28
 - 6.2.6. You are not authorized to view this page (403 error) 29
 - 6.2.7. Fatal error undefined function is_network_admin() 31
 - 6.2.8. WordPress Admin Login 404 Issue..... 32
 - 6.2.9. "Briefly unavailable for scheduled maintenance" message remaining after an automatic upgrade 35
 - 6.2.10. Can't delete a plugin..... 37

Introduction

Pandora is a WordPress theme which brings the greatest solution for travel company. It includes amazing features that give your customers wonderful experiences.

Rate this theme

Let's remember to rate this theme on [Themeforest](#) – we are expected to know what you think our product.



More Information

To access with our update or upcoming theme, we can contact us through:

project@netbaseteam.com

<http://themeforest.net/user/netbaseteam>

<https://twitter.com/cmsmartnet>

1. FAQ + License

1.1. FAQs

Question 1: How to install this theme?

There are two options to install this WordPress theme such as:

Option 1: Quickstart installation

Option 2: FPT Upload

To know more information, please read carefully in [3. Installation](#)

Question 2: Do I receive the Product like your demo?

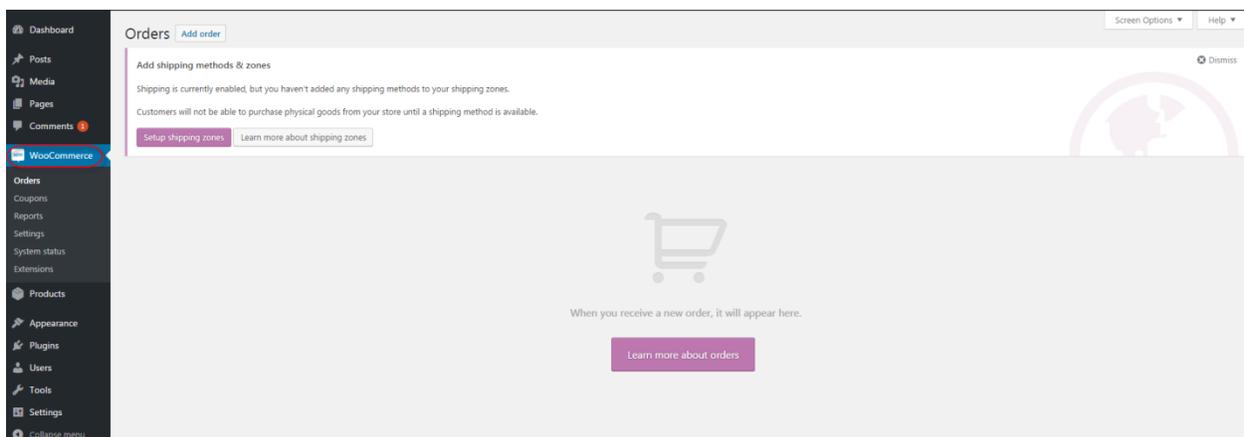
Answer: Yes, but after that you should change your logo, upload your own products. Our demo templates are for demo.

Question 3: Can I download the update of new version?

Answer: Yes, within 6 months of your single purchase, if we release and update the extension or template, we will include into the product download package on our download server, so you can download with the same download links in your confirmation email.

Question 4: How to use Woocommerce?

Answer: Go to Admin Panel -> Choose “Woocommerce”

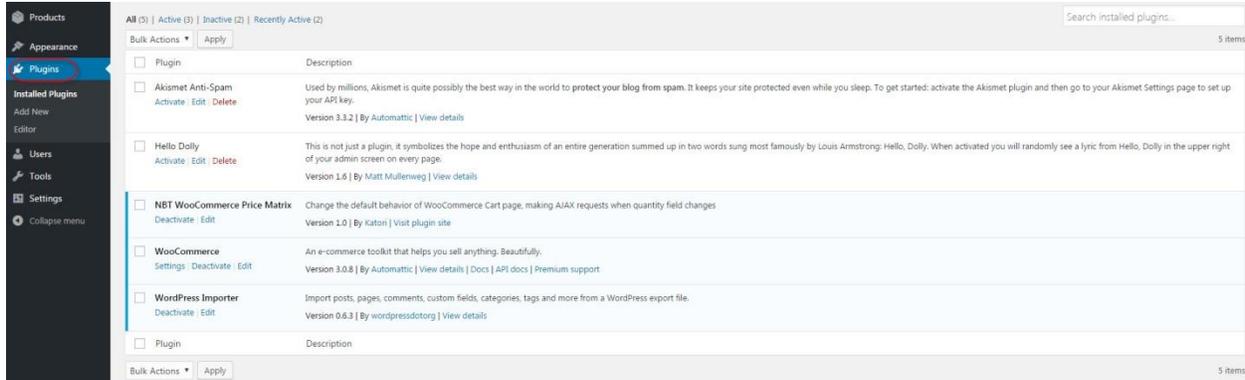


To customize your slider such as: create a new slider with many Animations, you should read carefully this document below:

<http://revolution.themepunch.com/documentation/>

Question 5: How to configure plugin that have in this theme?

Answer: Go to Admin Panel -> Choose “Plugin” in left Sidebar of Admin Panel -> Click on “Setting”



If you have many questions, please contact us here:

http://cmsmart.net/support_ticket

1.2. License

With ThemeForest regular license you are licensed to use this theme to create one single End Product (the final website customized with your content) for yourself or for one client. In short:

What is allowed with single regular license?

1. You can create one website for yourself or for your client and you can transfer that single website to your client for any fee. This license is then transferred to your client.
2. To sell the same website to another client, you will need to purchase another regular license.
3. You can install the theme on your test server for testing/development purposes (that installation shouldn't be available to the public).
4. You can modify or manipulate the theme; you can combine it with other works to create the End Product.

5. Theme updates for that single End Product (website) are free.

What is not allowed?

1. With single regular license it is not allowed to create multiple websites. For multiple websites you will need multiple regular licenses.
2. Multi-store WordPress installations are not allowed with single regular license.

Each regular license entitles you to use the theme in only one store (store/domain/subdomain). For multiple stores/domains/subdomains you will need multiple regular licenses.

For more information about licenses please refer to ThemeForest:

- License FAQ: <http://themeforest.net/licenses/faq>
- License comparison table: <http://themeforest.net/licenses>
- Regular license details: <http://themeforest.net/licenses/regular>
- Extended license details: <http://themeforest.net/licenses/extended>

2. Help & Support

To know more information about WordPress, please drop by websites following as:

2.1. Help

Introduction about WordPress:

<https://wordpress.org/about/>

Theme WordPress:

<https://wordpress.org/themes/>

Plugin WordPress:

<https://wordpress.org/plugins/>

Support WordPress:

<https://wordpress.org/support/>

2.2. Support

2.2.1. Support Policy

This user guide helps you with problem about theme installation and configuration- please read it carefully.

Theme Support

Our WordPress team is dedicated to providing customers with the best Quality, Value and Services. If you encounter some bug of product or have other problems with theme, please refer to chapter [6. Troubleshooting](#). If you don't find there, we would love to hear from you. For feedback about our products, please feel free to contact us at:

[@Support Service](#)

Our forum for updates and news.

[@CMSMart Forum](#)

Some other contact information:

[@CMSMart on Facebook](#)

You can also follow us on **Twitter!**

[@CMSMart on Twitter](#)

If you have any question, don't hesitate to contact us:

Administration department: admin@cmsmart.net

Sales department: sales@cmsmart.net

Support from Netbase Team will be defined as following:

- **Support time:**

Monday – Friday 8:15AM to 6:00PM UTC+7

Saturday: 8h15AM to 12:00PM UTC+7

- **Ticket Support** : [CMSmart Ticket System](#)

Item support includes:

- Solving all questions or technical problems regarding to the item and its features.
- Fixing bugs and reported issues.
- Providing updates to ensure compatibility with new software versions.

Customization request on our products:

As you bought products from Cmsmart, you can begin to request additional services which are specific for your website. The services can be:

- **Theme Installations Services with DEMO data**
- **Plugin Development Services**
- **Themes Customization Services**
- **Full Ecommerce website set up**
- **SEO services**
- **Website Maintenance Services**
- **Website Speed Optimization Services**

Please feel free to send your request to our Project Department at:

Email: project@netbaseteam.com

Our team will get back to you with detail implementation plan and pricing.

We hope we can help you to bring more values to your website projects, and treat you fair as our beloved client.

2.2.2. Third - party plugin

This theme may not be compatible with some third-party plugin. There are thousands of available WordPress plugin and we cannot make our theme compatible with all. Only the “default” WordPress theme is compatible with all third-party plugins, because all plugins are designed to work with it. However, nobody use “default “theme, everybody often uses custom themes. So, we are not responsible for problem when you install other plugins on our theme.

We are sure that this theme compatible well with available plugins in it and if have problems with our plugins in this theme, we will have a responsibility to support for you.

This isn't something specific to our themes; this is general rule for all WordPress themes and plugins.

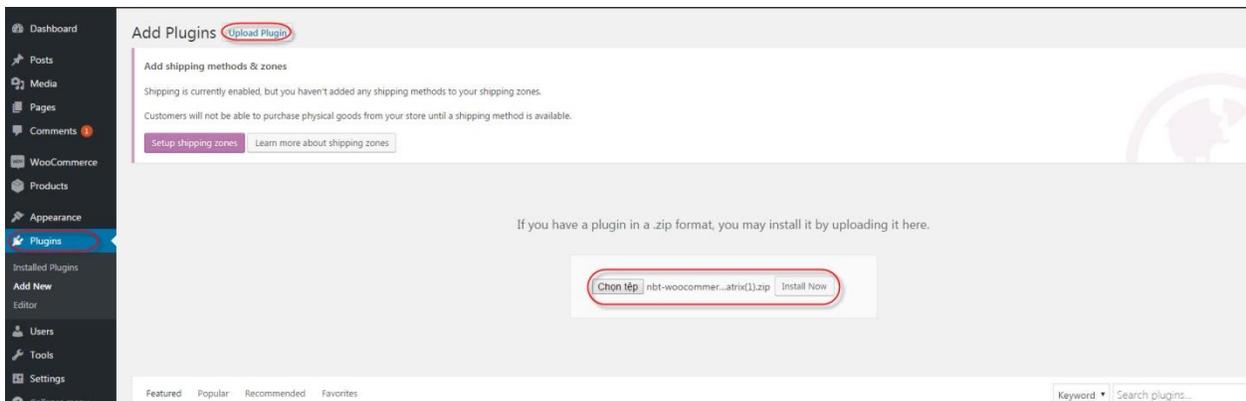
3. Plugin Installation

First, you upload plugin

Go to **Plugin -> Add new**

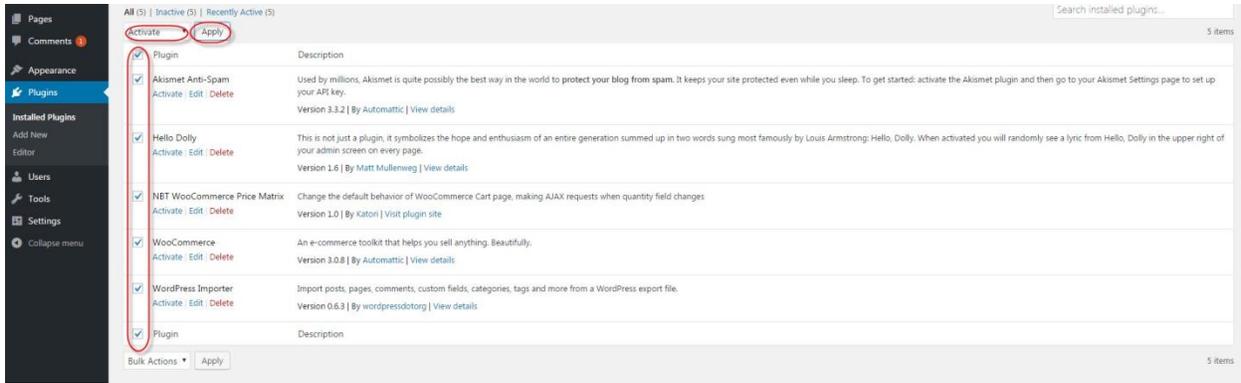


Then choose **Upload Plugin**, choose file and click on **Install Now**



Next, you **active** the required plugins as demonstrated in screenshot below:

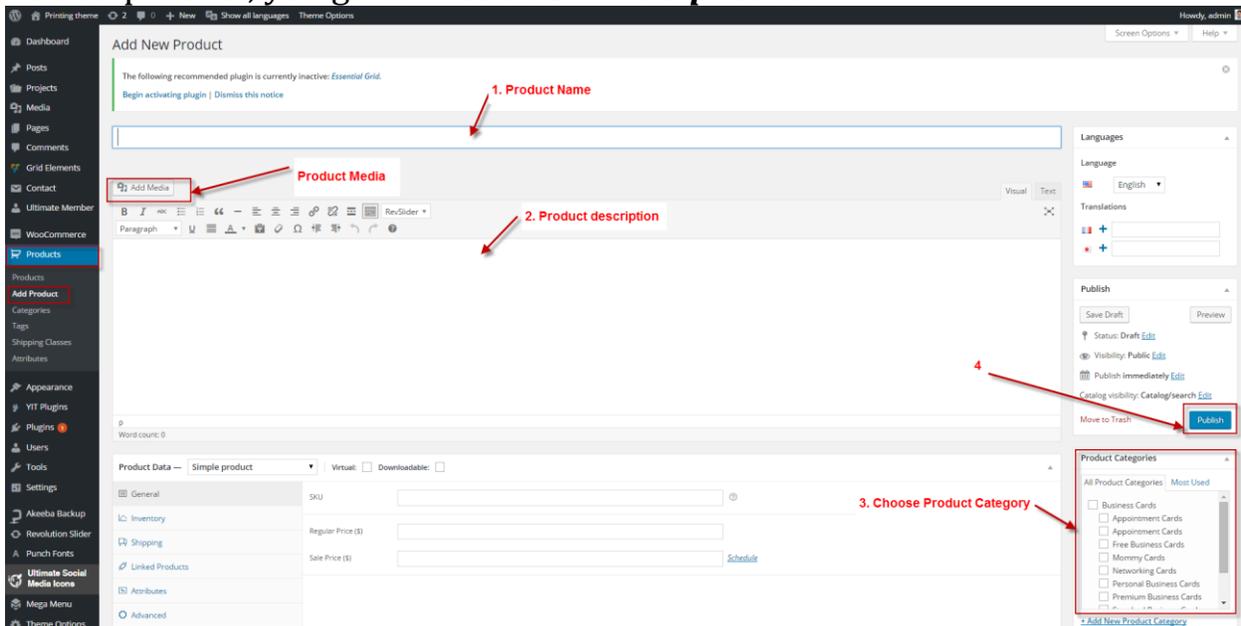
Choose **Plugin**, choose **Active** and **Apply**



4. Plugin

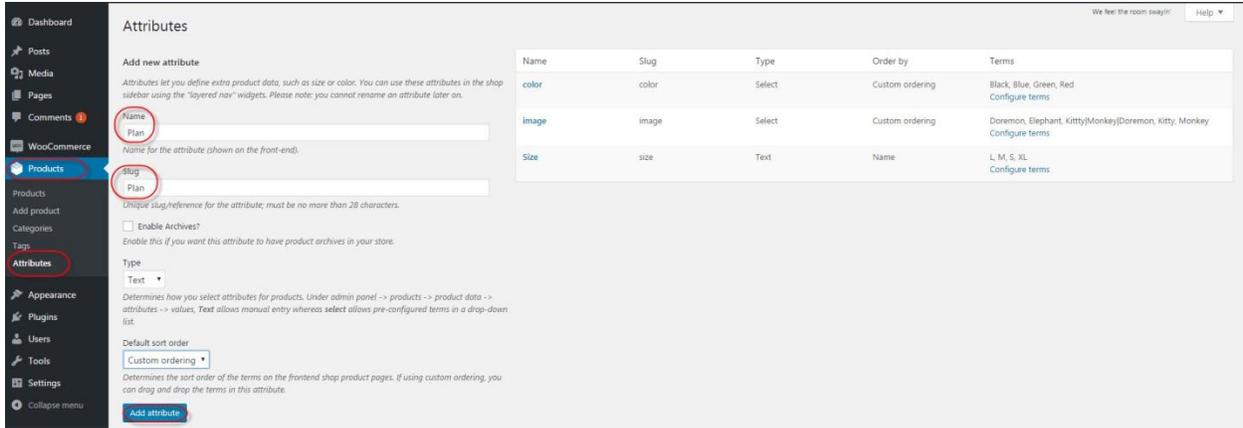
4.1. Add Product

To add product, you go to **Products -> Add product**



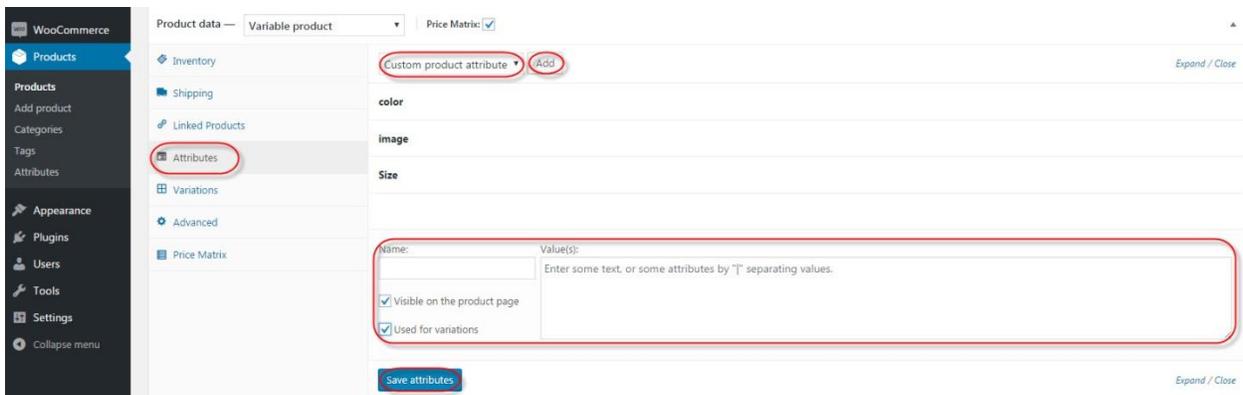
4.2. Add attributes

Option 1: Go to Product -> Attributes -> type Name, Slug, ... and Click add attribute as screenshot below:



Option 2: Go to Product -> Edit product -> Attributes -> Custom Product attribute -> Add

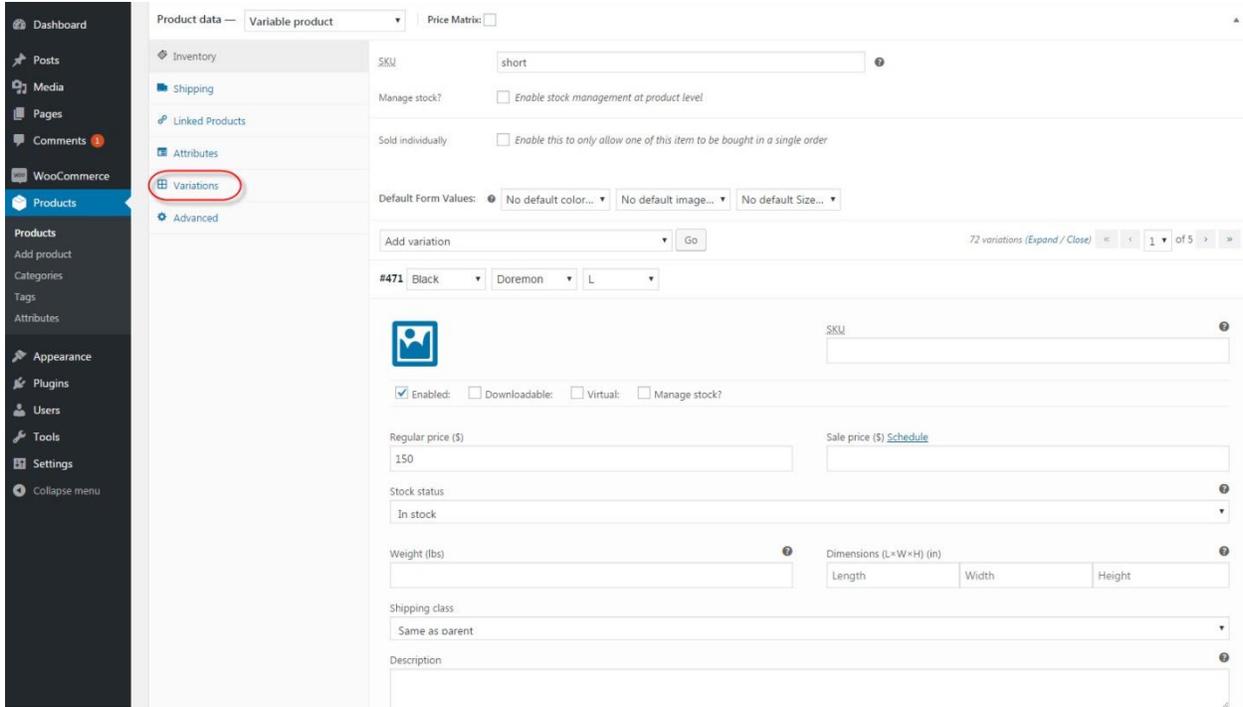
Then type Name, Values, ... and click Save attributes as screenshot below:



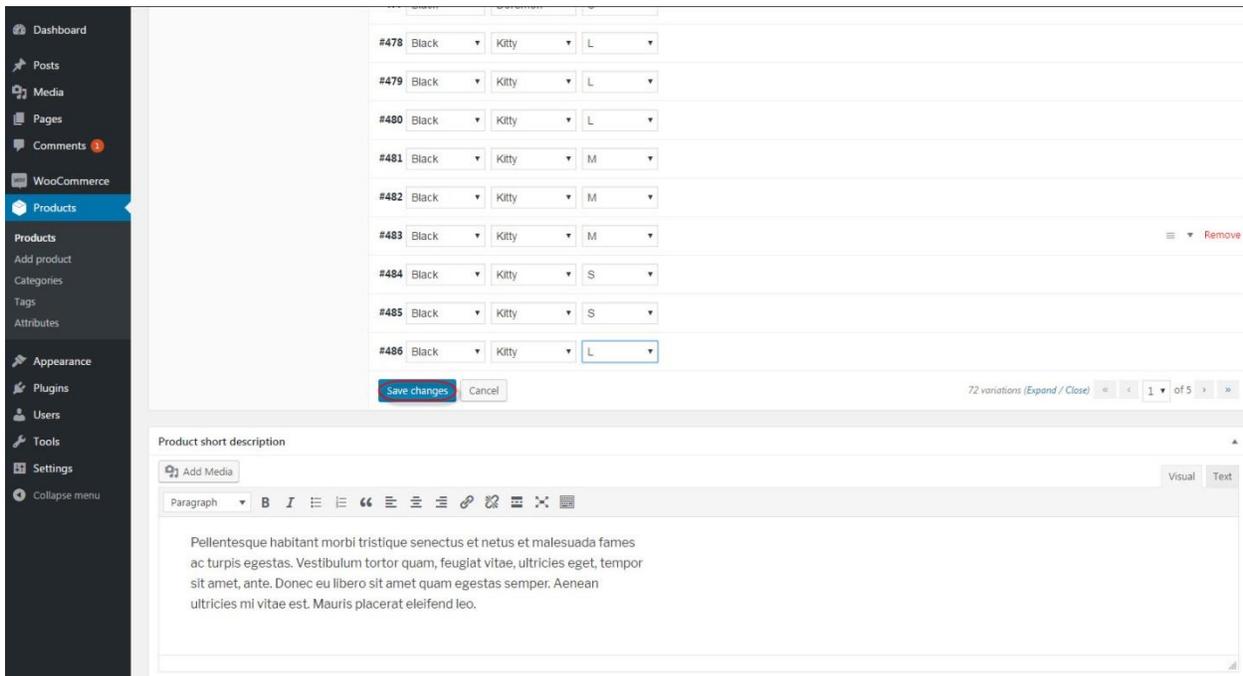
You can select the attributes just added in option 1 to use

4.3. Type Variations

Click on Variations -> Type attributes one by one

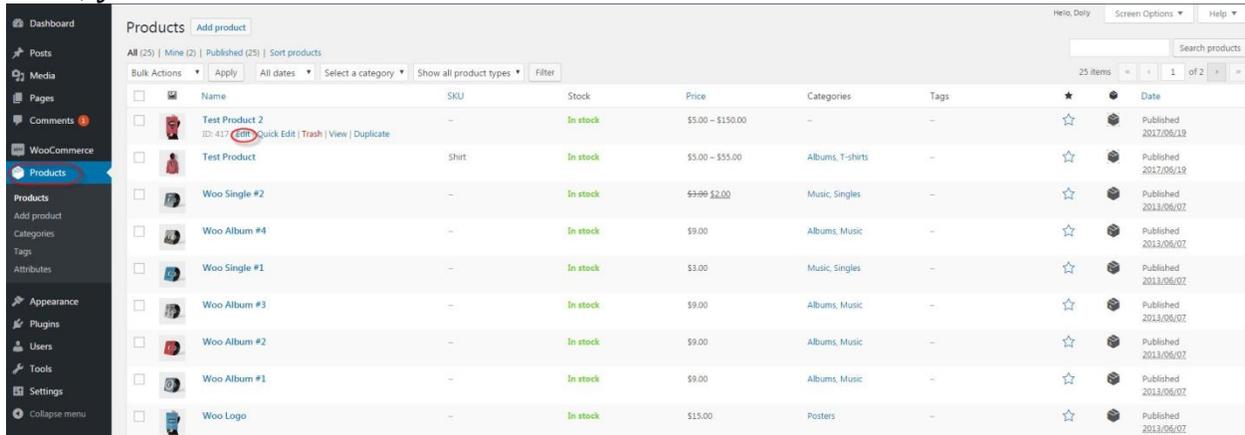


Then click on Save changes



4.4. Price Matrix

First, you choose Product -> choose Edit



Then activate Price Matrix -> choose Attributes -> Direction -> click on Save Price Matrix



Next, click on Enter Price to fill Price

Price Matrix: Enter Price



		L	M	S
Black	Doremon	150	10	5
	Kitty	25	15	20
	Monkey	30	20	35
Blue	Doremon	25	15	10
	Kitty	30	20	25
	Monkey	35	25	40
Green	Doremon	30	20	15
	Kitty	35	25	30
	Monkey	100	150	150

Save Price Matrix

In case, you have a own attribute You can fill as screenshot below:

Price Matrix: Enter Price ×

Size

	Black	Blue	Green
Doremon	150	25	30
Kitty	25	30	35
Monkey	30	35	100

Note: You can add row or remove row to add or remove attributes.

5. Other Plugins

Beside main plugin such as: quick view, wishlist, compare, woocommerce, revolution slider, you should install other plugins: SEO, Security, send mail.

You should install this plugins to protect and bring profession for your website.

5.1. SEO plugin

Although, all of our themes are optimized by with H1, H2, H3, H4, H5 tags, clean code, HTML5 but if you want to get higher ranking on search engines, you must need some help from SEO plugins and Google Page speed Service:

- [Yoast SEO plugin](#)
- [Google Pagespeed Service](#)
- [Smush.it \(Optimizing Images \)](#)
- [SEO Friendly Images \(SEO Images \)](#)

5.2. Security Plugin

An effective security plugin that is popular in WordPress are itthemes security. It helps protect your WordPress site by hiding vital areas of your site, protecting access to important files, preventing brute-force login attempts, detecting

To know more information, you get link below:

<https://wordpress.org/plugins/better-wp-security/>

5.3. Jetpack plugin

Jetpack simplifies managing WordPress sites by giving you visitor stats; security services, speeding up images, and helping you get more traffic. Jetpack is a free plugin.

To know more information, you get link below:

<https://wordpress.org/plugins/jetpack/>

6. Troubleshooting

6.1. Common Installation Problems

6.1.1. I see a directory listing rather than a web page.

The web server needs to be told to view index.php by default. In Apache, use the DirectoryIndex index.php directive. The simplest option is to create a file named .htaccess in the installed directory and place the directive there. Another option is to add the directive to the web server's configuration files.

6.1.2. I see lots of Headers already sent errors. How do I fix this?

You probably introduced a syntax error in editing wp-config.php.

1. Download wp-config.php (if you don't have [shell](#) access).
2. Open it in a text editor.
3. Check that the first line contains nothing but <? php, and that there is **no** text before it (not even whitespace).
4. Check that the last line contains nothing but?>, and that there is **no** text after it (not even whitespace).

5. If your text editor saves as Unicode, make sure it adds **no byte order mark (BOM)**. Most Unicode-enabled text editors do not inform the user whether or not it adds a BOM to files; if so, try using a different text editor.
6. Save the file, upload it again if necessary, and reload the page in your browser.

6.1.3. My page comes out gibberish. When I look at the source I see a lot of "<?php ?>" tags.

If the <?php ?> tags are being sent to the browser, it means your **PHP** is not working properly. All PHP code is supposed to be executed *before* the server sends the resulting **HTML** to your web browser. (That's why it's called a *preprocessor*.) Make sure your web server meets the requirements to run WordPress, that PHP is installed and configured properly, or contact your hosting provider or system administrator for assistance.

6.1.4. I keep getting an Error connecting to database message but I'm sure my configuration is correct.

Try resetting your MySQL password manually. If you have access to MySQL via shell, try issuing:

```
SET PASSWORD FOR 'wordpressusername'@'hostname' = OLD_PASSWORD('password');
```

```
SET PASSWORD FOR 'wordpressusername'@'hostname' = OLD_PASSWORD('password');
```

If you are using a version of MySQL prior to 4.1, use **PASSWORD** instead of **OLD_PASSWORD**. If you do not have shell access, you should be able to simply enter the above into an SQL query in phpMyAdmin. Failing that, you may need to use your host's control panel to reset the password for your database user.

6.1.5. My image/MP3 uploads aren't working.

If you use the Rich Text Editor on a blog that's installed in a subdirectory, and drag a newly uploaded image into the editor field, the image may vanish a couple seconds later. This is due to a problem with TinyMCE (the rich text editor) not getting enough information during the drag operation to construct the path to the image or other file correctly. The solution is to **NOT** drag uploaded images into the editor. Instead, click and hold on the image and select **Send to Editor**.

6.2. The Most Common WordPress Error

6.2.1. Lost Admin Password & Email Retrieval is not functioning.

The Problem:

You lost your WordPress admin password, and have tried to enter your username or email address in the "Lost your password?" page but failed to receive any link to create a new password via email.



WordPress

Please enter your username or email address. You will receive a link to create a new password via email.

Username or E-mail:

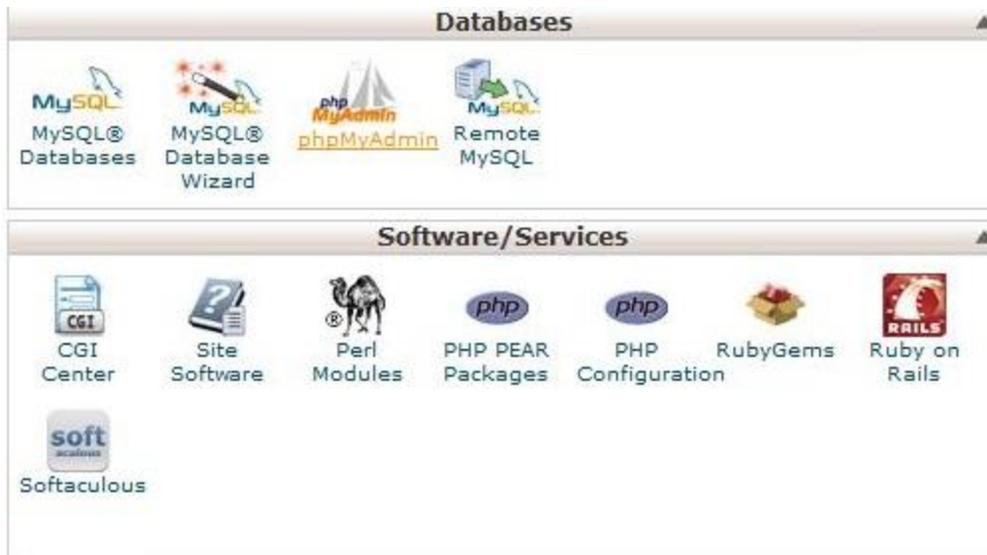
Kay@HongKiat.com

Get New Password

Here are 2 simple solutions to reset your WordPress admin password.

Solution 1: phpMyAdmin

1. Login Panel, click on **phpMyAdmin** under **Databases**.



2. Select your WordPress database. For example: *Username_wrdp1*.
3. Go to **wp_users**, click on **Browse**.

<input type="checkbox"/>	wp_tla_rss_map	Browse	Structure	Search	Insert
<input type="checkbox"/>	wp_tpbc	Browse	Structure	Search	Insert
<input type="checkbox"/>	wp_usermeta	Browse	Structure	Search	Insert
<input type="checkbox"/>	wp_users	Browse	Structure	Search	Insert
23 tables		Sum			

4. Look for your Username and click **Edit**.

+ Options

		ID	user_login	user_pass
<input type="checkbox"/>	Edit Inline Edit Copy Delete	1		\$P\$BagYrQA.ZR
<input type="checkbox"/>	Edit Inline Edit Copy Delete	2		41411947fbdca3?
<input type="checkbox"/>	Edit Inline Edit Copy Delete	7	kay	a4128a39737ba2
<input type="checkbox"/>	Edit Inline Edit Copy Delete	6		\$P\$Bd/wBJT6v/rY
<input type="checkbox"/>	Edit Inline Edit Copy Delete	8		\$P\$BohIkJPjwEc

5. Reset your password by inserting a new value into **user_pass**. Remember, it is case-sensitive.

Column	Type	Function	Null Value
ID	bigint(20) unsigned	<input type="text"/>	7
user_login	varchar(60)	<input type="text"/>	kay
user_pass	varchar(64)	<input type="text"/>	a4128a39737ba21a7024
user_nicename	varchar(50)	<input type="text"/>	kay

6. Once you completed this, click the dropdown menu under **Function**, and choose **MD5** from the menu.

7. At the bottom of the page, click the **Go** button.

Solution 2: Via FTP

1. Login your FTP account.

2. Go to ".../wp-content/themes/ (your active theme)/", download the **functions.php** file.

Filename	Size	Date	Permissions
images		09/05/07 00:00	drwxr-xr-x
languages		09/05/07 00:00	drwxr-xr-x
LOGO		09/05/07 00:00	drwxr-xr-x
plugins		09/05/07 00:00	drwxr-xr-x
404.php	844	09/05/07 00:00	-rw-r--r--
archive.php	2 KB	09/05/07 00:00	-rw-r--r--
comments.php	1 KB	09/05/07 00:00	-rw-r--r--
footer.php	1 KB	09/05/07 00:00	-rw-r--r--
functions.php	1 KB	09/05/07 00:00	-rw-r--r--
header.php	3 KB	07/14/11 07:41	-rw-r--r--
index.php	1 KB	09/05/07 00:00	-rw-r--r--
loop.php	6 KB	09/05/07 00:00	-rw-r--r--

3. Open functions.php and add the code below right after the first <? php:

```
wp_set_password('YourNewPassword',1);
```

Replace **YourNewPassword** with your desired new password. The "1" in the script is the user ID number in the wp_users table.

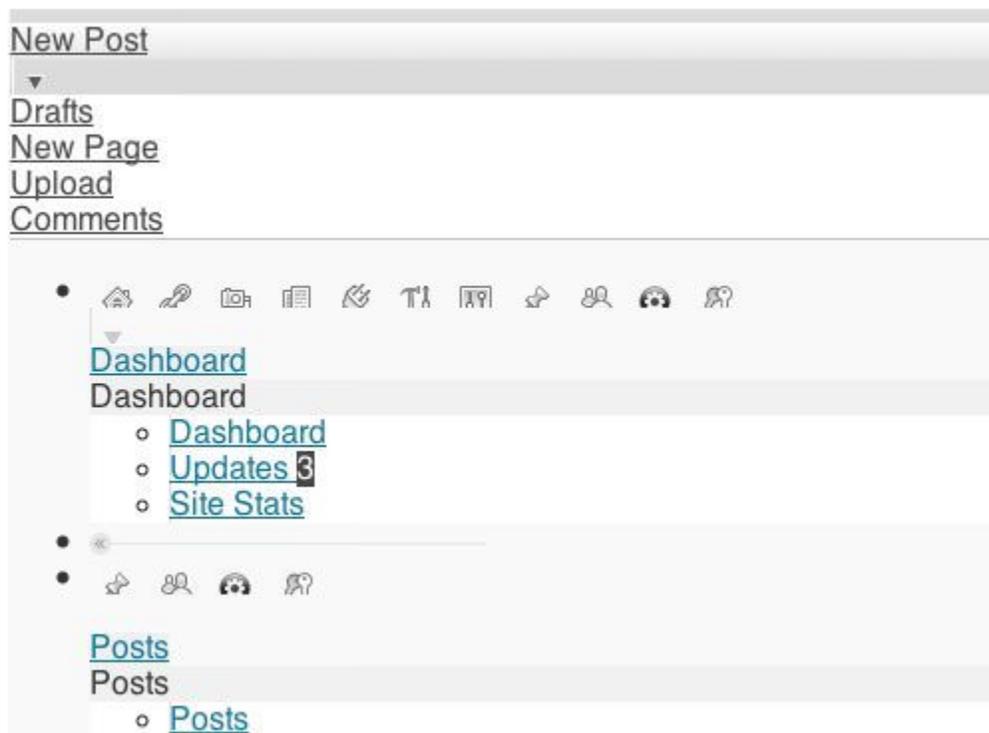
4. Upload the edited functions.php file to your FTP.

5. Remove the code and upload to your FTP after you're able to login WordPress.

6.2.2. WordPress admin dashboard is not displaying properly.

The Problem:

The WordPress admin dashboard is displaying without CSS. All the links are not arranged properly.



Solution 1: Proxy & Firewall

Check if your Internet connection is behind a proxy connection or firewall. Some of these tools are blocking CSS files making CSS files to not load

properly. Try to clear your proxy or firewall cookies and cache, and press **Ctrl** + **F5** to refresh your page.

Solution 2: Upgrade WordPress Plugins

If you have any WordPress plugins installed for the admin menu such as 'Admin Drop Down Menu' plugin or 'Lighter Menus' plugin, upgrade it. If it doesn't work, try to deactivate it.

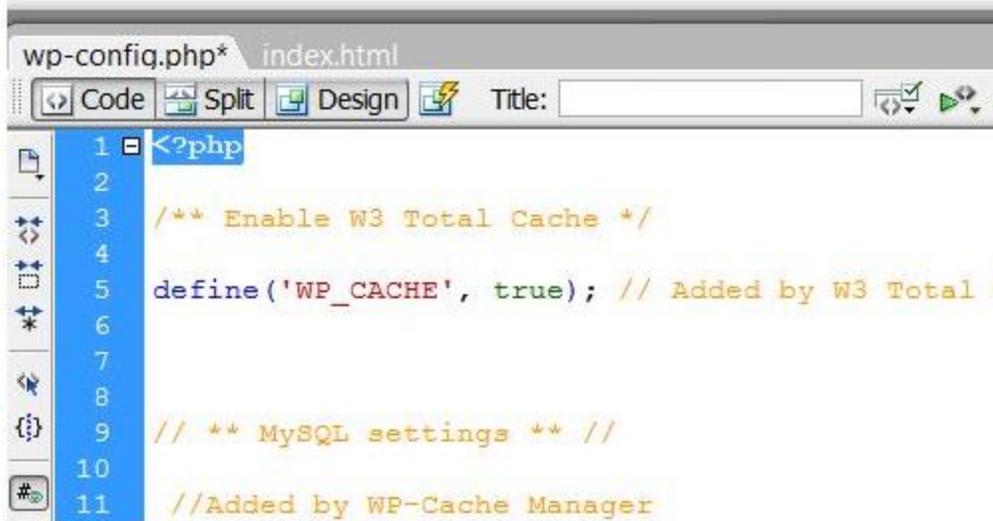
6.2.3. Warning: Cannot modify header information – header already send by

The problem:

You receive an error message on your browser "**Warning: Cannot modify header information – headers already sent by (output started at /path/blog/wp-config.php:34)**" right after upgrading your WordPress or a new WordPress installation.

Solution: Remove spaces, new lines, or other garbage in wp-config.php

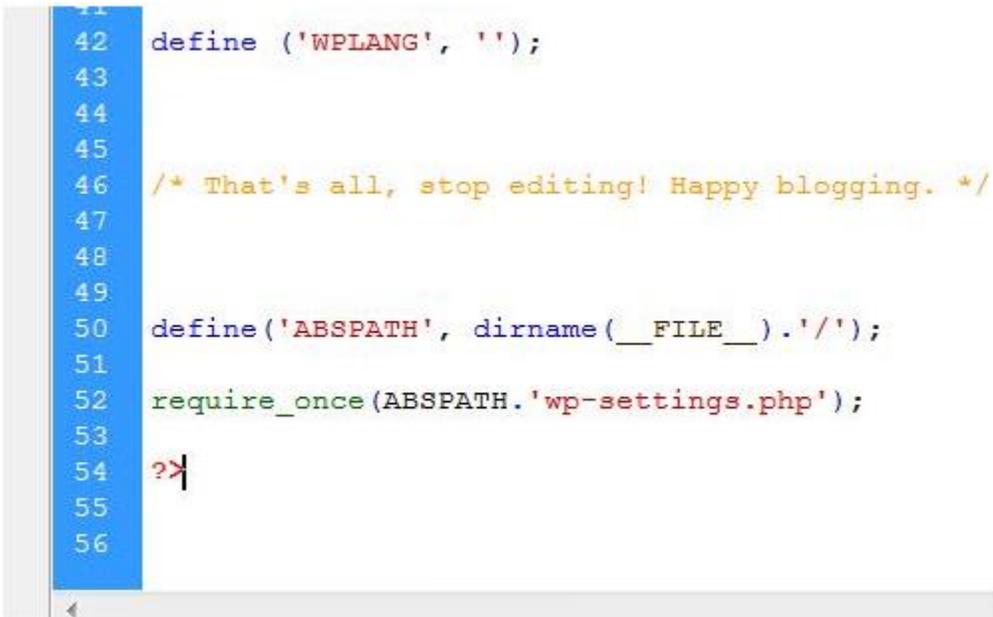
1. Download **wp-config.php** via FTP.
2. Open wp-config.php.
3. Remove all spaces before **<?php**.
4. Make sure the first characters are **<?php**, placed at the first line with no space in between.



```
1 <?php
2
3 /** Enable W3 Total Cache */
4
5 define('WP_CACHE', true); // Added by W3 Total C
6
7
8
9 // ** MySQL settings ** //
10
11 //Added by WP-Cache Manager
```

5. Remove all spaces after?>

6. Make sure the last characters are ?>, placed at the last line with no space in between.



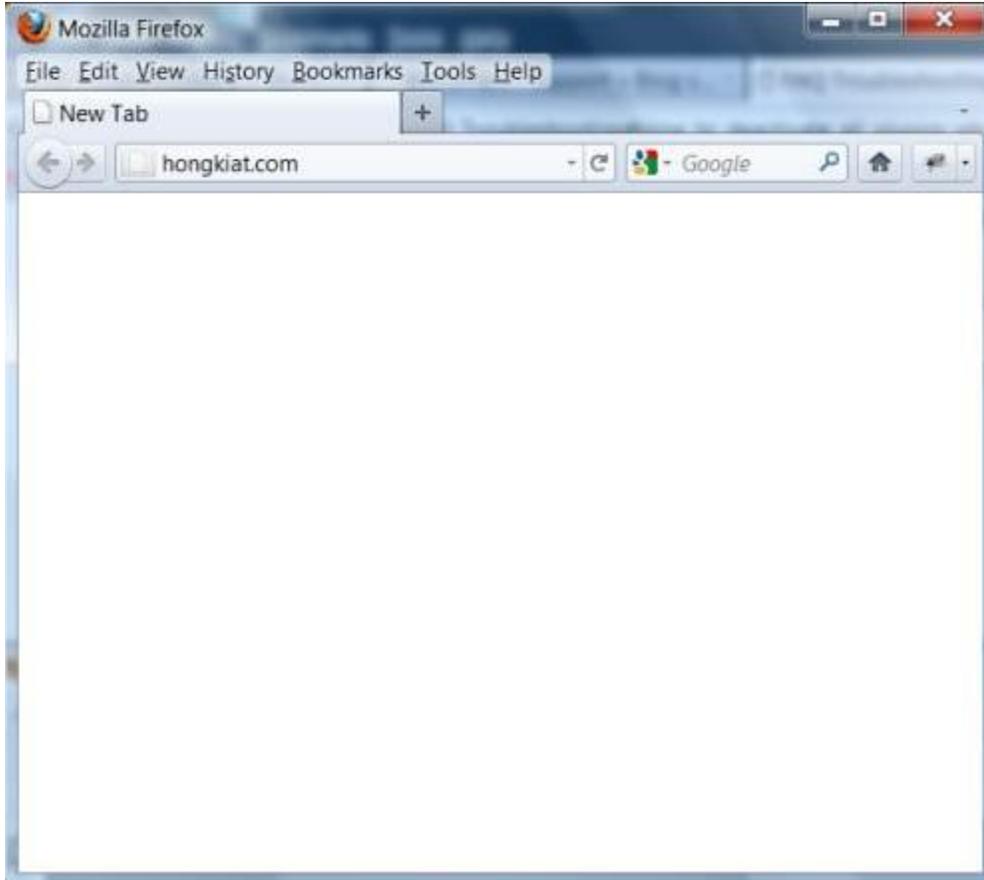
```
41
42 define ('WPLANG', '');
43
44
45
46 /* That's all, stop editing! Happy blogging. */
47
48
49
50 define('ABSPATH', dirname(__FILE__).'/');
51
52 require_once(ABSPATH.'wp-settings.php');
53
54 ?>
55
56
```

This error could happen on other files too. Read the error message carefully as it states the specific file name where the error occurred.

6.2.4. WordPress Blog and admin is showing blank page.

The problem:

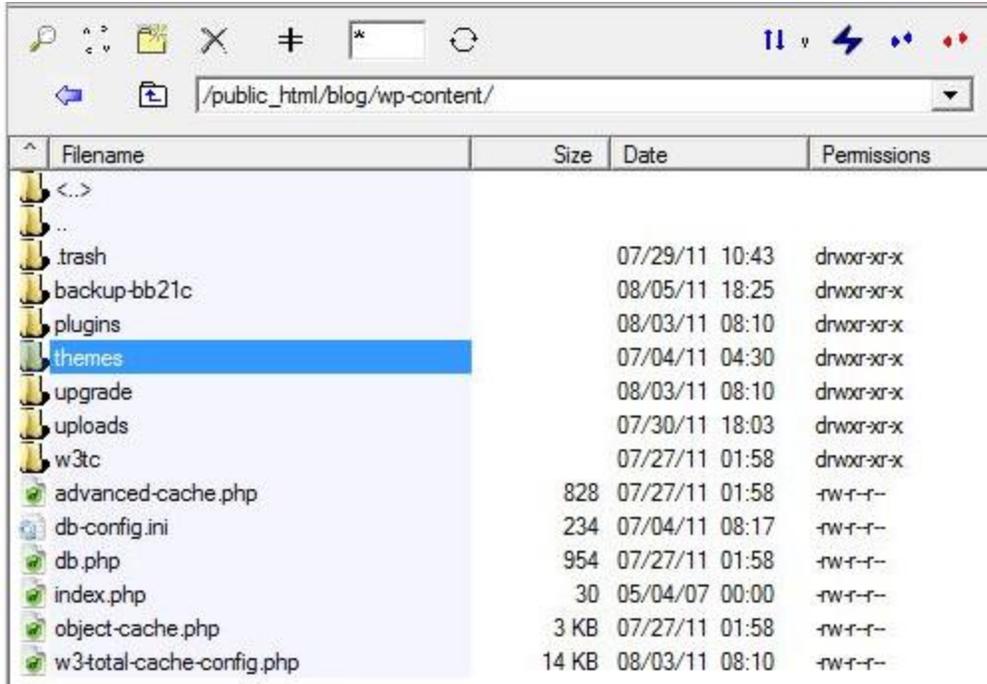
This error normally happens right after a new WordPress Themes installation or WordPress upgrade. The entire blog is showing a blank page; so is the WordPress admin login page. There's no way to access the dashboard.



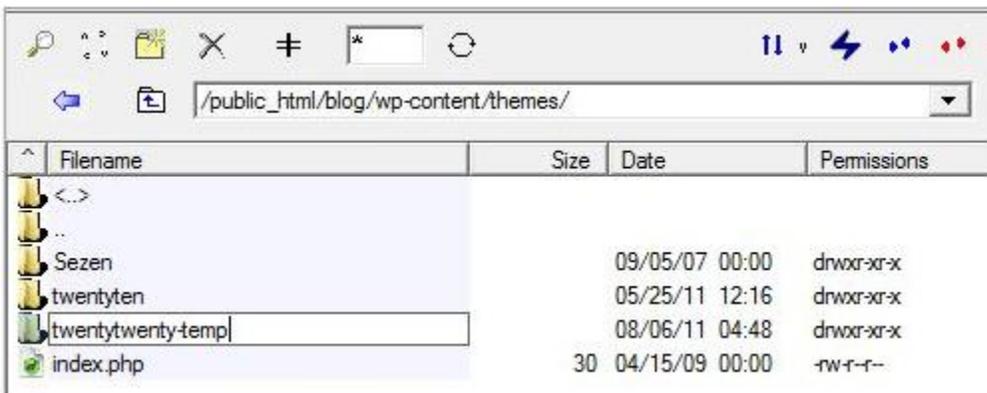
Solution 1: Rename current installed theme folder via FTP

Renaming the currently installed theme folder via FTP can force WordPress to choose the default theme to be put into service and you're able to access WordPress wp-admin after that.

1. Navigate to the **wp-content/themes** directory via FTP.



2. Rename current installed theme folder. For example: "twentytwenty" to "twentytwenty-temp".

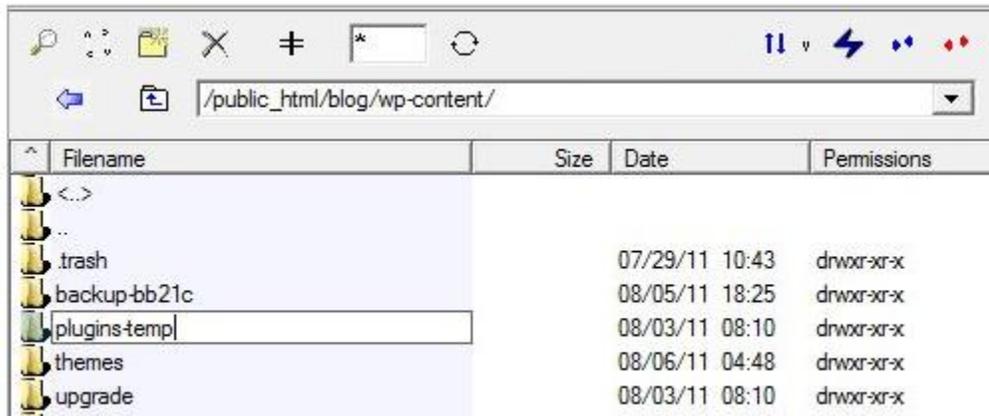


3. Login to your WordPress wp-admin.
4. Check if your theme is compatible with your version of WordPress.
5. Check if your theme contains coding which can't be executed.

Solution 2: Reset plugin folder via FTP

1. Navigate to the **wp-content** directory via FTP.

2. Rename plugins folder to "plugins-temp".



3. Create a new folder called "plugins" at wp-contents.

4. Try to login to your WordPress wp-admin.

5. Move your plugin from "plugins-temp" to "plugin" and activate them one by one.

6. Check if any plugin is not compatible with your version of WordPress.

6.2.5. Fatal error: Allowed memory size of 33554432 bytes exhausted.

The problem:

Receive "**Fatal error: Allowed memory size of 33554432 bytes exhausted**" when try to upload an image with medium file size. To solve this error, try to increase the memory allocated to PHP. You can set the limit to 32MB, 64MB, 128MB or 256MB. It depends on your host.

Solution 1: Edit PHP.ini

If you're still allowed to edit your **PHP.inifile**, update your **memory_limit** in**PHP.ini** by modifying the below line:

```
memory_limit = 64M ; Maximum amount of memory a script may consume  
(64MB)
```

If the line is showing 64M in default, try 128M.

Solution 2: Edit .htaccess file

Add the script below to your **.htaccess** file.

```
php_value memory_limit 64M
```

Solution 3: Edit wp-config.php file

Add the script below to your **wp-config.php** file

```
Increasing memory allocated to PHP  
define('WP_MEMORY_LIMIT', '64M');
```

Solution 4: Create a PHP.ini file to wp-admin folder

1. Open Notepad.
2. Insert the following code into Notepad.

```
memory_limit = 64M;
```
3. Save as "PHP.ini".
4. Upload this file to "wp-admin" directory.

[6.2.6. You are not authorized to view this page \(403 error\)](#)

The problem:

You receive an error message "**You are not authorized to view this page. (403 error)**" after inserting the username and password in the WordPress admin login page.



You are not authorized to view this page

You might not have permission to view this directory or page using the credentials you supplied.

If you believe you should be able to view this directory or page, please try to contact the Web site by using any e-mail address or phone number that may be listed on the  home page.

You can click  [Search](#) to look for information on the Internet.

HTTP Error 403 - Forbidden
Internet Explorer

Solution: Enable Index.php

If your blog is hosted on a Windows server, this could be an error with Directory Indexes.

1. Login to the **Control Panel**.
2. Click on **Web Options**.
3. Go to **Directory Indexes** section.
4. Add **index.php** to the Directory Indexes.

6.2.7. Fatal error undefined function is_network_admin()

The problem:

You receive "Fatal error undefined function is_network_admin()" when you login to WordPress admin after updating WordPress.

Solution: Manual Update

This error is caused by a fail WordPress version upgrade. Try a manual update.

1. Download the latest WordPress zip file and unzip it.
2. Back up your WordPress.
3. Rename **wp-includes** and **wp-admin** directories to **wp-includes.bak** and **wp-admin.bak**.
4. Upload the **wp-includes** and **wp-admin** directories from unzipped folder to your web host via FTP.
5. Upload files from new **wp-content** to your existing **wp-content** folder. Replace and overwrite existing files.
6. Upload the new version of the rest of files from the root directory to your existing WordPress root directory.
7. Remove **.maintenance** at your WordPress directory via FTP.
8. Login to WordPress admin and you will be given a link to URL like "http://domain.com/wordpress/wp-admin/upgrade.php". Follow the link and instructions.
9. Clear your cache to see the changes if you have caching enabled.

For more details about WordPress manual update, read http://codex.wordpress.org/Updating_WordPress#Manual_Update.

6.2.8. WordPress Admin Login 404 Issue

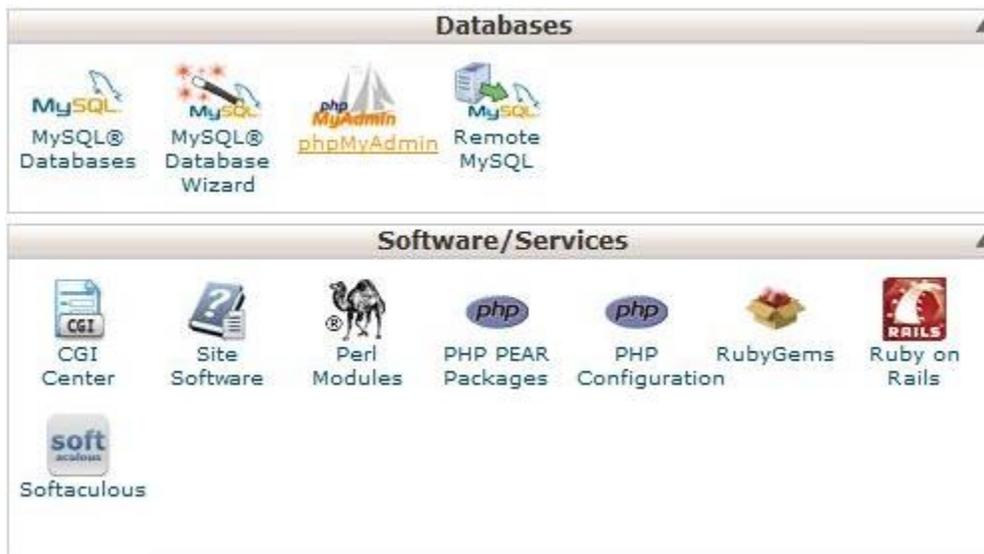
The problem:

You're not able to login to WordPress admin. You receive a 404 error page instead.

Solution 1: Update the URL in database

If you're able to access phpMyAdmin, try to update the URL in the database.

1. Login Panel, click on **phpMyAdmin** under **Databases**.



2. Select your WordPress database. For example: Username_wrdp1.

3. Go to **wp_options**, click on **Browse**.

Table	Action
<input type="checkbox"/> wpau_active_plugins_info	Browse Structure Search Insert
<input type="checkbox"/> wpau_upgrade_log	Browse Structure Search Insert
<input type="checkbox"/> wp_commentmeta	Browse Structure Search Insert
<input type="checkbox"/> wp_comments	Browse Structure Search Insert
<input type="checkbox"/> wp_links	Browse Structure Search Insert
<input type="checkbox"/> wp_options	Browse Structure Search Insert
<input type="checkbox"/> wp_popularpostsdata	Browse Structure Search Insert

4. Search for **siteurl** under the field **option_name**.

5. Click on **Edit Field**.

Page number:

Show row(s) starting from row # in

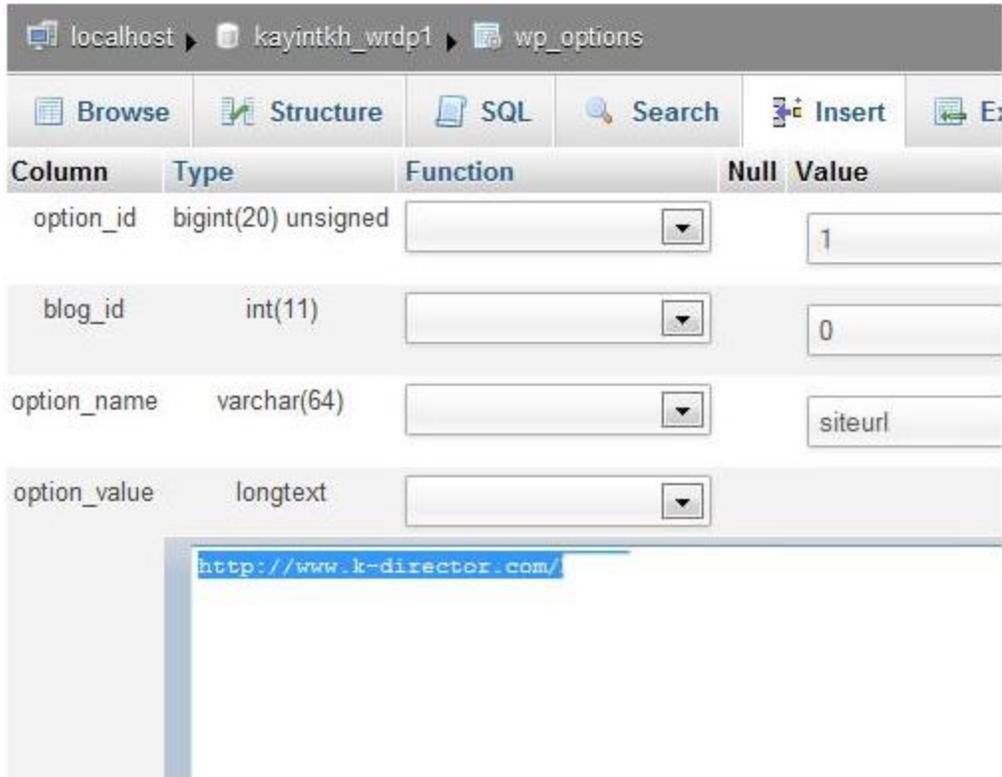
cells

Sort by key:

Options

	option_id	blog_id	option_name
<input type="checkbox"/> Edit Inline Edit Copy Delete	1	0	siteurl
<input type="checkbox"/> Edit Inline Edit Copy Delete	2	0	blogname
<input type="checkbox"/> Edit Inline Edit Copy Delete	3	0	blogdescription

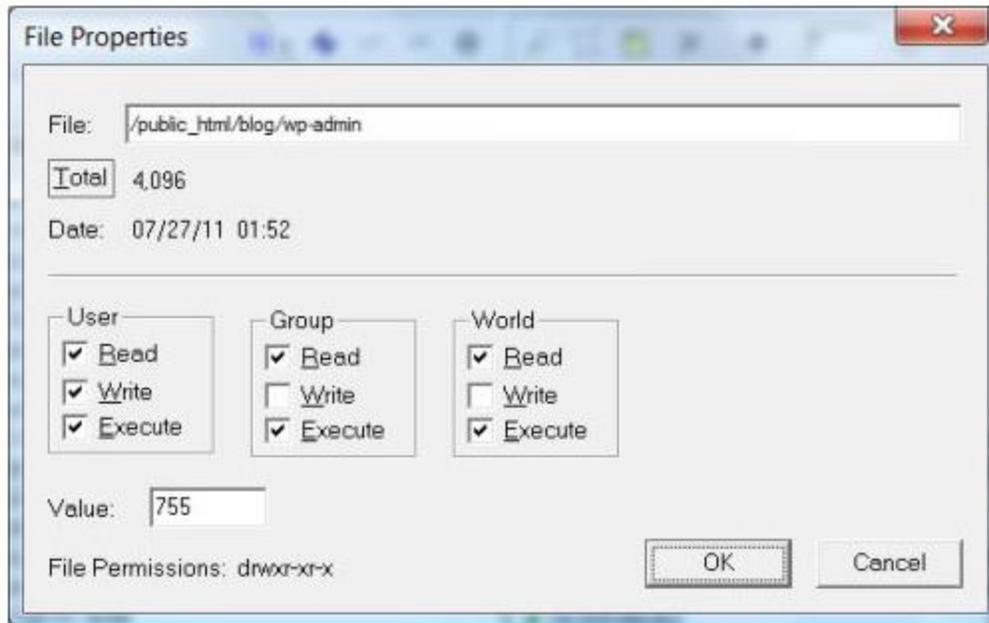
6. Change the URL in the input box of **option_value**.



7. At the bottom of page, click the **Go** button.

Solution 2: Update Folder Attributes

1. Go to "/wp-admin" directory via FTP.
2. Right click on wp-admin directory and click on **File Attributes**.
3. Update the value to **755** and check **Recurse into subdirectories** if there's an option.



4. Click **OK**.

5. Repeat step 1 to step 4 for **/wp-content** and **wp-includes**.

6. Open your web browser and try to login to WordPress admin.
Press **Ctrl + F5** to clear cache.

6.2.9. "Briefly unavailable for scheduled maintenance" message remaining after an automatic upgrade

The problem:

Your WordPress site is showing "Briefly unavailable for scheduled maintenance" after an automatic upgrade has completed.



Solution: Remove .maintenance file

A file named **.maintenance** is placed by WordPress during an automatic upgrade to notify visitors that the site is under a short maintenance. If an upgrade fails or is corrupted, the file will remain in the WordPress folder and won't get deleted.

To remove **.maintenance** file:

1. Access your blog root directory via FTP.
2. Locate the file **.maintenance**.

Filename	Filetype	Last modified	Permissions
..			
	File Folder	08/03/2010 21:52:17	0755
	File Folder	12/07/2010 18:56:23	0755
	File Folder	08/03/2010 21:52:17	0755
	File Folder	08/03/2010 21:52:17	0755
	File Folder	08/03/2010 21:52:17	0750
	File Folder	08/03/2010 21:52:17	0755
	File Folder	08/03/2010 21:51:35	0755
	File Folder	08/03/2010 21:52:17	0755
wp-admin	File Folder	19/06/2010 00:45:15	0755
wp-content	File Folder	07/08/2010 21:08:17	0777
wp-includes	File Folder	19/06/2010 00:45:14	0755
.maintenance	MAINTENANCE ...	11/03/2010 14:29:34	0644
_vti_inf.html	Chrome HTML D...	08/03/2010 21:52:17	0644
error_log	File	06/06/2010 23:26:43	0644

3. Remove the .maintenance file from the blog root directory.

Once you solve this problem, you may want to run the WordPress automatic upgrade again.

6.2.10. Can't delete a plugin

The problem:

You're not able to delete a plugin in WordPress admin. It still appears even after you have deleted the directory via FTP.

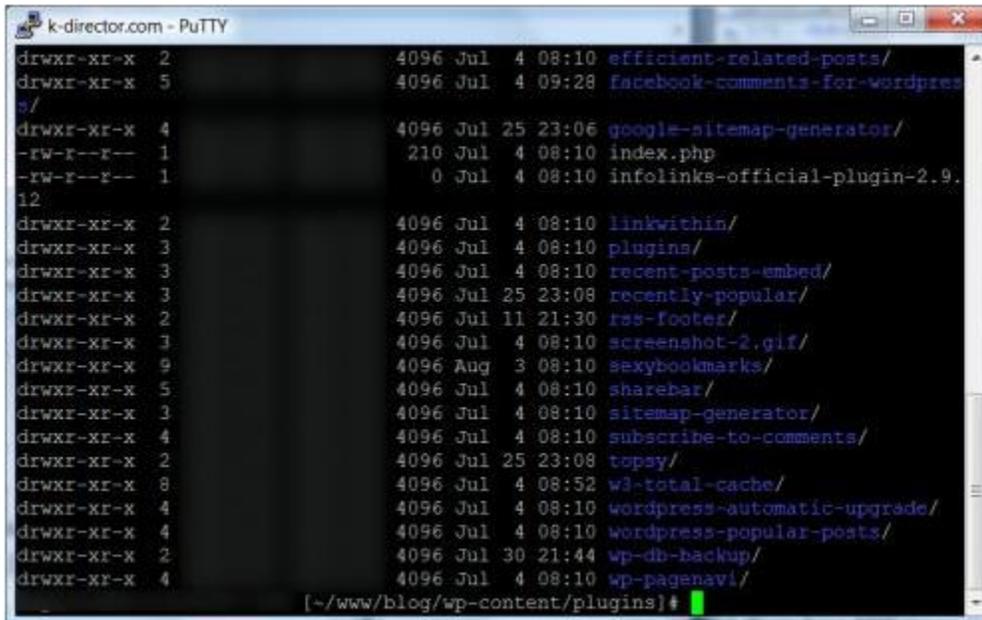
Solution: Delete plugin via Secure Shell (SSH)

Your plugin might have uploaded some hidden/nested files inside the plugin directory which didn't appear in FTP.

If you have SSH access to your blog,

1. Login your site via SSH.

2. Use SSH commands to navigate "../wp-content/plugins/".
3. Use **ls -al** to see the full list of folders.



```
k-director.com - PuTTY
drwxr-xr-x  2          4096 Jul  4 08:10 efficient-related-posts/
drwxr-xr-x  5          4096 Jul  4 09:28 facebook-comments-for-wordpress/
drwxr-xr-x  4          4096 Jul 25 23:06 google-sitemap-generator/
-rw-r--r--  1           210 Jul  4 08:10 index.php
-rw-r--r--  1           0 Jul  4 08:10 infolinks-official-plugin-2.9.12
drwxr-xr-x  2          4096 Jul  4 08:10 linkwithin/
drwxr-xr-x  3          4096 Jul  4 08:10 plugins/
drwxr-xr-x  3          4096 Jul  4 08:10 recent-posts-embed/
drwxr-xr-x  3          4096 Jul 25 23:08 recently-popular/
drwxr-xr-x  2          4096 Jul 11 21:30 rss-footer/
drwxr-xr-x  3          4096 Jul  4 08:10 screenshot-2.gif/
drwxr-xr-x  9          4096 Aug  3 08:10 sexybookmarks/
drwxr-xr-x  5          4096 Jul  4 08:10 sharebar/
drwxr-xr-x  3          4096 Jul  4 08:10 sitemap-generator/
drwxr-xr-x  4          4096 Jul  4 08:10 subscribe-to-comments/
drwxr-xr-x  2          4096 Jul 25 23:08 topsy/
drwxr-xr-x  8          4096 Jul  4 08:52 w3-total-cache/
drwxr-xr-x  4          4096 Jul  4 08:10 wordpress-automatic-upgrade/
drwxr-xr-x  4          4096 Jul  4 08:10 wordpress-popular-posts/
drwxr-xr-x  2          4096 Jul 30 21:44 wp-db-backup/
drwxr-xr-x  4          4096 Jul  4 08:10 wp-pagenavi/
-
[~/www/blog/wp-content/plugins]#
```

4. Delete the particular plugin folder with **rm (Folder Name)**.